

TERMS & CONDITIONS

SMS Communication Policy

Generators Plus Co. uses SMS communications to provide important information such as appointment reminders, alerts, and notifications to our customers.

Opt-Out Instructions: You can opt-out from SMS communications at any time by replying 'STOP' to any of our messages. Once unsubscribed, you will no longer receive SMS messages from Generators Plus.

Re-Enrollment Instructions: If you wish to resume receiving SMS messages, please contact our customer support team at <u>888-916-9191</u> or complete our Contact Form on https://www.generatorspluscompany.com/contact/.

Carrier Liability: Please note that wireless carriers are not liable for delayed or undelivered messages.

Charges: Message and data rates may apply. For details on potential charges, please contact your wireless provider.

Customer Support: For any questions or assistance, please contact our customer support team at <u>888-916-9191</u> or complete our Contact Form on https://www.generatorspluscompany.com/contact/.